



Iowa Department of Human Services

INFORMATIONAL LETTER NO.1926-MC-FFS-D

DATE: July 30, 2018

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS) and Dental

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Provider Training Survey

EFFECTIVE: Upon Receipt

The IME hosts provider training events each fall across the state. These training sessions are facilitated by IME staff with representation from the Managed Care Organizations (MCOs) and dental plan administrators to provide updates.

This year's provider training is currently being scheduled and the agendas and topics are being developed. More information about this year's events will be forthcoming.

The IME, MCOs, and dental plans would like to improve future provider training by potentially offering more training opportunities throughout the year that are focused around specific questions that providers frequently have about a particular topic.

A short survey has been developed to gather input from providers. The information received from this survey will help develop future provider training sessions.

To help ensure that future training sessions are applicable and informative for attendees, this survey should be completed by individuals within your organization that are planning to attend the annual provider training.

[Access the survey now](https://s.surveymonkey.com/H1hNvj1E7)¹. **All responses must be submitted by August 17, 2018, for consideration.** Survey respondents will remain anonymous.

The IME encourages providers to complete the survey online. However, if you do not have Internet access, you may complete the survey over the phone by calling the IME Provider Services Unit at 1-800-338-7909.

¹ <https://s.surveymonkey.com/H1hNvj1E7>